

Reason for visit? _____

Additional comments _____

Name _____

Address _____

City/Town _____

Telephone/Mobile _____

E-mail _____



Feedback card

Dear Guest,

We are delighted to have you with us today. This restaurant supports the **safefood** Speak Out campaign and we encourage and welcome feedback from our customers.

To help us improve our efforts, we would be grateful if you could spare a few moments to give us your feedback.

For more information on Speak Out visit www.safefood.eu



What you should expect from your visit with us?

Premises and facilities

- Toilets that are clean and well maintained that have hot and cold running water, soap and a means for drying your hands.
- All our staff will have clean hands and wear protective clothing where necessary.

Food

- All our food will be properly cooked (e.g. no pink meat in minced meat, chicken or pork).
- All our hot food will be served piping hot the whole way through.
- All our cold food will be chilled (e.g. cooler than room temperature).

Furniture, plates and utensils

- All our cutlery, plates and tables will be clean and free from damage.
- Tongs and spoons on self-service counters that are clean and provided separately for each product.

Customer service

- A prompt response to any concerns that you may have.

We welcome your feedback, so please use this card to record any comments that you may have and drop into the feedback box or speak to the manager on duty.

Please tick the appropriate box

	Excellent	Good	Average	Poor
Cleanliness of establishment				
Standard of food				
Quality of service				
Value for money				

Thank you for your feedback.