

How was your meal? Don't just think it, say it.

The Speak Out campaign, created by **safefood**, encourages customers to speak to food businesses about any food hygiene concerns they may have.

How to Speak Out

1 What should I do.

Immediately raise your concerns to the person dealing with you (waiter etc.).

2 Explain your concern calmly and clearly.

A good establishment will welcome your comments and want to resolve them.

3 Give them a chance.

Good organisations care passionately about their customers concerns and always want to resolve the issue.

4 If you are not satisfied

Ask to speak to a more senior member of staff. Ask for names, job titles, telephone numbers and e-mail addresses.

If you are still not satisfied you can contact;

Republic of Ireland: Your local environmental health officer in your HSE region.

Northern Ireland: Your local environmental health officer in your local District Council.

